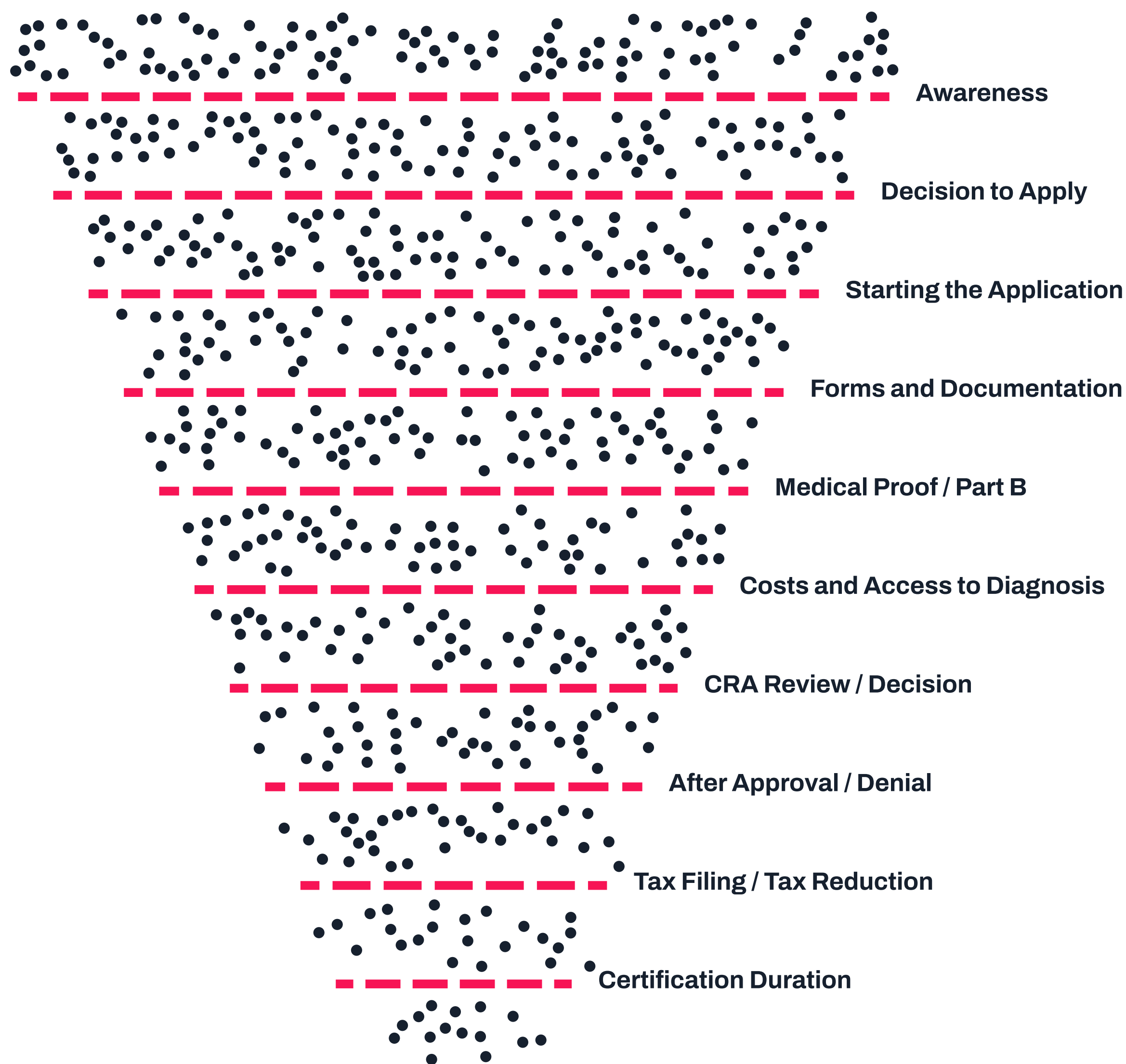


Ten steps that pose barriers to access



17%

Only 17 % of those who start the digital Disability Tax Credit application actually finish the form.

The narrowing is illustrative: how many people drop out at each step is not yet measured. The CRA approved approximately 300,000 applications for the DTC in 2024.

Source: The CRA Disability Advisory Committee (2025), as cited in The Canadian Tax Observatory report: *The Disability Tax Credit: Where the access chain falls apart*. 2026.



The Canadian
Tax Observatory